



# Firmware version 2.x for G500 End-of-Manufacturing/Supply Notice

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Revision Dates:

- 12<sup>th</sup> December 2024 (Excerpt from End-of-Manufacturing Notice GER-4978)

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## Background

GE Vernova Grid Solutions is committed to customer care and the support of our offerings. As part of this commitment, we strive to design high quality offerings, provide knowledge-based support, and to communicate the availability of new features or offerings as well as the pending discontinuation of manufacturing for older offerings or design variants.

On June 20<sup>th</sup>, 2024, the **discontinuation** of the manufacture and sale of **Firmware version 2.x for G500** was announced.

On 12<sup>th</sup> December 2024, the **status** was **revised to order book closed** and the **offering description and alternatives** were **revised**. This notice was revised in accordance with GE Vernova rebranding guidelines.

## Last-Time Buy Window

Please plan the purchase of any additional quantities or spares that you need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and shipments typically occur within three months of last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

OFFERING	LAST ORDER DATE	ALTERNATIVE
<b>G500 firmware versions:</b> Firmware version 2.x (2.0-2.8) <b>Order codes:</b> G500xxxxxxxxxxxxxxxxxxxxxxxxBxxxxxxxx	<b>Order book closed</b>	<b>G500 firmware version:</b> <b>Firmware version 5.0</b> <b>Order codes:</b> G500xxxxxxxxxxxxxxxxxxxxxxxx00xxxxxxxx

## Support

GE Vernova’s warranty provision is unaffected by this End-of-Manufacturing/Supply Notification. After the published last order date elapses, a repair service follows for items no longer under warranty subject to availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact us if they need further information concerning the level of service that is provided on a per offering basis.

### For Additional Information

If we can provide assistance with migration to new offerings, please contact us for help. Advice and assistance are also available via: <https://www.gevernova.com/grid-solutions/contact.htm?loc=3> or <https://www.gevernova.com/grid-solutions/multilin/>